

Baker's Sunset Bay Resort Policies

Cancellation, Payment, Pet and Privacy Policy are listed below.

Cancellation and Payment Policies

Reservation and Payment Policy

- **Reservation Guarantee:** A valid credit card is required to guarantee your reservation.
- **Deposit:** A deposit equal to the first night's stay is required at the time of booking.
- **Final Payment:** The remaining balance is due upon check-in. We accept all major credit cards, debit cards, and cash.

Cancellation Policy

- **Standard Reservations:** Cancellations must be made at least 72 hours prior to the arrival date to avoid a cancellation fee.
- **Holiday and Special Event Periods:** Cancellations must be made at least 14 days prior to the arrival date to avoid a cancellation fee.
- **Cancellation Fee:** Cancellations within the cancellation window will result in a \$25 processing fee being deducted from the deposit.
- **Late Cancellations:**
 - Standard Reservations: Cancellations made within 72 hours of the arrival date will forfeit the deposit.
 - Holiday/Summer (Memorial Day to Labor Day) and Special Event Periods: Cancellations made within 14 days of the arrival date will forfeit the deposit.
- **No-Shows:** Guests who do not arrive on the scheduled arrival date will forfeit the deposit and the reservation will be canceled for the remainder of the stay.

Resort Fee

- **Memorial Day to Labor Day:** \$20.00 per night, per room.
- **Labor Day to Memorial Day:** \$10.00 per night, per room.
- This fee covers amenities such as:
 - Pool and beach area activities
 - Entertainment
 - Kayaks
 - Free WiFi
 - Free firewood
 - Discount Coupons

Thank you for choosing Baker's Sunset Bay Resort. We look forward to making your stay enjoyable!

Pet Policy

- **Pet Representation:** By bringing your pet, you represent that your pet is gentle, well domesticated, and has no violent propensities.
- **Supervision:** Pets must not be left unattended in your room. Dogs can become nervous and may bark, disturbing other guests.
- **Pet Limits:** A maximum of 2 dogs per unit is allowed. Cats are not permitted.
- **Pet Fee:** \$20 per day, per dog.
- **Liability:** You are responsible for any liability, claims, losses, costs, and expenses caused by your pet. You agree to indemnify Baker's Sunset Bay Resort from any such claims.
- **Objectionable Pets:** If your pet becomes a disturbance to other guests, you must remove the pet upon request or pay the cost to reimburse affected guests.
- **Leash Policy:** Pets must be kept on a leash or in a crate in public or common areas.
- **Housekeeping:** Housekeeping services are not provided for units with pets unless specially requested. Pets must be removed from the room during housekeeping or you must be present with the pet.

Please note: Dogs are not allowed in the lake or on the beach due to Lake Delton City Ordinance.

Upon arriving you will be asked to sign our [pet policy agreement](#).

Privacy Policy

Last updated: August 2, 2024

This Privacy Policy describes Baker's Sunset Bay Resort's policies and procedures on the collection, use, and disclosure of your information when you use our service and your privacy rights. We use your personal data to provide and improve our service. By using the service, you agree to the collection and use of information in accordance with this Privacy Policy.

Types of Data Collected

- **Personal Data:** Includes email address, first name, last name, phone number, address, and other contact details.
- **Usage Data:** Collected automatically when using our service, including IP address, browser type, pages visited, and time spent on pages.

Payment Information Policy

- **Collection and Use:** We collect payment details such as credit card numbers and billing addresses to process transactions. This information is used solely for payment processing.

- **Security:** Payment information is securely stored using encryption and other security measures. We use third-party payment processors who are responsible for their own data protection practices.
- **Retention:** Payment information is retained only as long as necessary for transaction processing and legal compliance.
- **User Rights:** You can access, correct, or request deletion of your payment information, subject to legal requirements.
- **Compliance:** We comply with relevant regulations, including PCI-DSS, for handling credit card information.

Use of Personal Data

- To provide and maintain our service.
- To manage your account and communicate updates or offers.
- To comply with legal obligations and resolve disputes.

Disclosure of Personal Data

- We may share your data with service providers, during business transfers, with affiliates, and with your consent.

Retention of Personal Data

- Personal data will be retained only as long as necessary for the purposes outlined and to comply with legal obligations.

Security

- We strive to use commercially acceptable means to protect your personal data, though absolute security cannot be guaranteed.

Children's Privacy

- We do not knowingly collect data from individuals under 13.

Links to Other Websites

- Our service may contain links to other websites. We are not responsible for the content or privacy practices of those sites.

Changes to this Privacy Policy

- We may update this policy from time to time and will notify you of changes by posting on our website.

Contact Us

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